

Warranty Disclaimer for Harp Home Composter

Thank you for your interest in the products and services of Harp Renewables

The limited warranty applies to the Harp Home Composter, and only for the Harp Home Composter, supplied by Harp Renewables. (The physical goods)

Please read the following warranty disclaimer carefully to understand the terms and conditions.

What does this warranty cover?

This warranty covers any defects in material or workmanship arising under normal use during the warranty period.

During the Warranty period, Harp Renewables will repair or replace, at no charge, products or parts of a product that are proven defective because of improper material or workmanship, arising under normal use and maintenance.

What will we do to correct problems?

Harp Renewables will either repair the product at no charge, using new or refurbished replacements parts or replace the machine completely. This decision will be based on our diagnosis of the issue.

How long does the coverage last?

The warranty period for the Harp Home Composter purchased from Harp Renewables is for a period of 365 days or 1 calendar year from the date of purchase.

In the event that the Harp Home Composter is replaced under the terms of the warranty, normal warranty terms will apply from the date of supply of the replacement Harp Home Composter.

In the event of any parts or components being replaced or repaired on the Harp Home Composter under the terms of the warranty, these replaced and/or repaired parts, will be covered under the warranty for a period of 365 days after replacement/repair.

Exclusions ?

This limited Warranty does not cover any issue that is caused by:

- Operating Conditions, malfunctions, or damage not resulting from defects in material or workmanship.
- Misuse, overfeeding, not housed in correct environment, as per manual.

What do you have to do?

To register a Warranty claim, you must contact us immediately upon occurrence of the issue with the Harp Home Composter. Please contact us at enquiries@harprenewables.com outlining:

- A description of the issue
- Details of any error messages displayed
- Photographs of the Harp Home Composter
- Product Serial Number
- Date of purchase
- Name, address, email and contact number.

A member of our Customer Service Team will follow-up accordingly.

This warranty disclaimer outlines the terms and conditions of our limited warranty for the Harp Home Composter. Please note that this warranty is subject to the terms and conditions mentioned above and is applicable only to the Harp Home Composter provided by Harp Renewables. We appreciate your support and trust in our products and look forward to assisting you in maintaining a sustainable and efficient composting solution for your home.

Sincerely,

Harp Renewables Team

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